

Wai Health

Kaupapa Māori general practice · Te Whānau o Waipareira

HENDERSON, TĀMAKI MAKAUURAU

ENROL WITH WAI HEALTH

Benefits of enrolling as a patient

Join our whānau. At Wai Health, we believe healthcare is about more than treating illness. It's about building trusted relationships, supporting whānau wellbeing, and walking alongside you on your hauora journey.

By enrolling with us, you become part of a clinical team that takes the time to understand you, your whānau, your story, and what matters most to you.

Why enrol with Wai Health?

- **Affordable healthcare** — Enrolled patients pay lower consultation fees than casual visitors, and appointments for tamariki under 14 years are free.
- **Care that knows you** — Build an ongoing relationship with a dedicated clinical team who understand your health history, goals, and the needs of your whānau.
- **Whānau-centred support** — We work alongside you to provide holistic, culturally responsive care that supports your physical, mental, emotional, and whānau wellbeing.
- **Easy access to your healthcare** — Use our secure online patient portal to book appointments, request repeat prescriptions, view test results, and manage your health from home.
- **Helping you stay well** — We'll send reminders when important health checks, immunisations, cervical screening, and other preventative care are due.

Enrolling your whānau

You can enrol any tamariki in your care who are under the age of 16 by completing a separate enrolment form for each child. Whānau members aged 16 and over will need to complete their own enrolment, unless you are their authorised representative or hold Enduring Power of Attorney.

Enrolled or casual — what's the difference?

When you enrol with Wai Health, you become eligible for publicly funded primary healthcare, meaning lower consultation fees and ongoing support from a clinical team that knows you and your whānau.

As a casual patient, you are charged the full cost of your visit and the clinician may not have access to your complete health history. Enrolling means your medical information is kept together, allowing us to provide more personalised, connected, and proactive care.

Seeing the same trusted health team over time helps us build a deeper understanding of your needs, strengthens relationships, and supports better long-term health outcomes for you and your whānau.

Eligibility and entitlement to enrol

YOU ARE ELIGIBLE TO ENROL IF YOU ARE

- ✓ A New Zealand citizen
- ✓ A permanent resident
- ✓ A work visa holder with a visa of two years or more

To check your eligibility for public health services, visit [Eligibility for publicly funded health and disability services](#) to see what the requirements are for your situation. You will also find out what proof you need to give to your healthcare provider. The eligibility criteria is set out in the Health and Disability Services Eligibility Direction 2011.

All information collected during enrolment is protected under the Privacy Act 1993 and the Health Information Privacy Code 2020.